# 2025-2026
## 香港社會服務聯會
## 年報摘要

社聯 HKCSS

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UNITED FOR AN INCLUSIVE SOCIETY



面對人口高齡化、社會需求日益複雜及經濟轉型的考驗，社聯繼續發揮「跨界別平台」的角色，緊密凝聚機構會員及各界持份者，以靈活創新的思維與務實行動回應社會變遷，為香港締造長遠福祉。

本年度，社聯大力推動「科技公益」，引領業界邁向數碼轉型，為各項社會議題注入創新解決方案。「S+高峰會2026」以「科技公益領航 - 智善共創未來」為主題，吸引逾 700 名跨界代表參與，共議善用人工智能（AI）與大數據分析精準對接需求、優化服務效益。第九屆「樂齡科技博覽暨高峰會」展出近 1,000 款創新產品；「樂齡展耀通」計劃更結合一站式遙距復康訓練與數碼健康管理，惠及逾 5,000 名長者及近 500 名專業同工。此外，我們為機構研發專屬 AI 工具並提供網絡安全評估，協助逾60間社福機構打穩數碼轉型根基。

跨界別協作是社聯應對突發危機與急切需求的關鍵力量。大埔宏福苑火災發生後，社聯迅速動員機構會員、跨界持份者及「商界展關懷」網絡籌集資源，除了支援受影響居民入住過渡性房屋，亦積極投入社區復元工作。關注到青年精神健康，我們推出「默密傾」網上支援計劃並發表文憑試（HKDSE）考生心理研究；因應人口結構轉變與基層住屋需求，我們發布照顧者生死素養研究、深化對獨居現象的關注，並配合《簡樸房條例》的實施建立跨機構交流平台，確保弱勢社群獲得及時與妥貼的支援。

社聯積極配合香港與大灣區發展，促進區域間的深度交流與服務標準對接。我們成功推動「照護食」通用要求納入「灣區標準」，並與特區政府首度合辦「銀髮高峰會」，匯聚大灣區及國際代表，共同構建樂齡科技與銀髮經濟生態圈。年內，我們主辦第十三屆「全國藥物濫用防治研討會」，並組織多個大灣區考察交流團進行雙向互動，開拓區域合作新空間。

面對資源優化的挑戰，社聯透過各項培訓計劃、非政府機構管治支援及集體採購平台等項目，全方位提升業界的營運效率與抗逆力。

展望未來，社聯將繼續以共創為引擎、科技為工具、協作為紐帶，與政府、業界及社會各界攜手同行，共建一個具韌性、包容及可持續發展的關愛香港。

2025-26 年報　　2025-26 財政報告

# 2025-2026

## The Hong Kong Council of Social Service Annual Report Summary

HKCSS 社聯

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UNITED FOR AN INCLUSIVE SOCIETY



Amid an ageing population, increasingly complex social needs, and economic restructuring, the Hong Kong Council of Social Service (HKCSS) continues to serve as a pivotal cross-sector platform. By unifying agency members and stakeholders across sectors, we respond to societal shifts with agility, innovative thinking, and pragmatic action—steadfast in our commitment to building sustainable well-being for Hong Kong.

This year, HKCSS actively championed "Tech for Good", leading the sector to accelerate digital transformation and infusing innovative solutions into pressing social challenges. Under the theme "Navigating the Future – Tech for Good & Co-creation," the "S+ Summit 2026" convened over 700 cross-sector leaders to explore how artificial intelligence and big data analytics can precisely match community needs and maximize service impact. "The 9th Gerontech and Innovation Expo cum Summit" featured nearly 1,000 innovative solutions, while the "SilverConnect" project combined one-stop tele-rehabilitation training with digital health management, benefiting over 5,000 seniors and nearly 500 professionals. Additionally, we developed customized AI tools and conducted cybersecurity assessments for agency members, laying a solid foundation for over 60 NGOs to navigate digital adoption.

Cross-sector collaboration is HKCSS's core strength in responding to sudden crises and urgent social needs. In the aftermath of the Wang Fuk Court fire in Tai Po, HKCSS swiftly mobilized agency members, cross-sector partners, and the Caring Company network to pool resources. Beyond placing affected residents in transitional housing, we actively drove long-term community recovery efforts. Addressing youth mental health, we launched the "Secret Chat" online support initiative and published research on HKDSE students' psychological well-being. In response to demographic changes and grassroots housing demands, we released studies on carers' death literacy, deepened our focus on solitary living, and established a cross-agency platform in alignment with the implementation of the Basic Housing Units Ordinance, ensuring timely and holistic support for vulnerable groups.

HKCSS actively aligns with the broader development of Hong Kong and the Greater Bay Area (GBA), promoting deep regional exchanges and the harmonization of service standards. We successfully integrated "Care Food" common requirements into the GBA Standards and co-organised the inaugural "Silver Summit" with the HKSAR Government, bringing together GBA and international leaders to cultivate an ecosystem for gerontechnology and the silver economy. During the year, we hosted the "13th National Seminar on Drug Abuse Prevention and Treatment" and organised GBA exchange delegations for two-way dialogue, unlocking new avenues for regional cooperation.

Navigating resource optimization, HKCSS enhanced operational resilience and efficiency across the sector through various training initiatives, NGO governance support, and collective procurement platforms.

Moving forward, we will continue to use co-creation as our engine, technology as our tool, and collaboration as our bond—partnering with the Government, the social service sector, and the wider public to cultivate a resilient, inclusive, and sustainable caring Hong Kong.

2025-26 Annual Report

2025-26 Annual Financial Statements